

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re Patent Application of) MAIL STOP AF
)
B. Reilly BARRY et al.) Group Art Unit: 3621
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Application No.: 09/159,503) Examiner: J. Murdough
)
Filed: September 24, 1998) Confirmation No. 5202
)
For: INTEGRATED BUSINESS)
SYSTEM FOR WEB BASED)
TELECOMMUNICATIONS MANAGEMENT)

AMENDMENT AFTER FINAL

U.S. Patent and Trademark Office
Customer Window, Mail Stop AF
Randolph Building
401 Dulany Street
Alexandria, VA 22314

Sir:

In response to the final Office Action dated March 19, 2009, and pursuant to 37
C.F.R. § 1.116, Applicants propose amending the present application as follows.

Amendments to the Claims begin on page 2 of this paper.

Remarks begin on page 11 of this paper.